

**BEFORE THE FORUM
FOR REDRESSAL OF CONSUMER GRIEVANCES
INSOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED TIRUPATI**

On this the 31st day of August 2016

In C.G.No:423/ 2015-16/Ongole Circle

Present

*Sri J.V.T.S Prasad
Sri N.Siva Sankar Prasad
Sri T. Rajeswara Rao*

*Chairperson (I/C)
Member (Accounts)
Member (Legal)*

Between

**Sri S. Satyanarayana
C/o Subbarayulu
Wollapalem
Singarayakonda
Prakasam - Dist**

Complainant

AND

**1. Assistant Engineer/Singarayakonda
2. Assistant Divisional Engineer/O/ Singarayakonda
3. Divisional Engineer/O/Kandukur**

Respondents

Sri S. Satyanarayana C/o Subbarayulu is a resident of Wollapalem(V), Singarayakonda, Prakasam Dist, here in called the complainant, In his complaint dt: 15.12.2016 filed in the Forum on dt: 15.12.2016 under clause 5 (7) of APERC regulation 1/2004 read with section 42 (5) of I.E. Act 2003 has stated that:

1. He is a resident of Wollapalem(V), Singarayakonda, Prakasam Dist.
2. He has informed that 4 poles at wollapalem village are existing in low area and electrical accidents are occurring frequently and the electrical lines are very nearer to the ground. Kindly take immediate action.

Notices were served upon the respondents duly enclosing a copy of complaint.

DESPATCHED
DATE 13/10/16

C.G.No:423/2015-16/Ongole Circle

The respondent-1 , 2 and 3 i.e. the Assistant Engineer/Operation/Singarayakonda and the Assistant Divisional Engineer/Singarayakonda and the Divisional Engineer/Operation/Kandukur in their combined written submission dated nil , received in this office on dt:1.08.2016 stated that:

1. The complaint lodged by S.Satyanarayana S/o Subbarayulu , wollapalem village stated that required 4 to 5 poles road side due to the existing poles are short poles . he has required to avoid the electrical accidents . The estimate was prepared by Assistant Engineer/Operation/ Skonda and the same was submitted to the Divisional Engineer/Operation/Kandukur through Assitant Divisional Engineer/Operation/ Singarayakonda.
2. The estimate was sanctioned by the DEE/O/Kandukur vide sanctioned registered No:WBS.NoT-2015-03-05-21-01-034 SDR/IMP/125/15-16. The work is taken up by the Assistant Engineer/ Operation/Skonda and completed the work on 11.03.2016. It is informed to the consumer and he has given work completion letter to the department.

Findings of the Forum

1. During the Vidyut Adalat at Singaraykonda sub division of Prakasam –Dist on 15.12.2015, Sri Swami Sathyanarayan , wollapalem village has filed a petition before the Forum where in he has informed that 4 poles at wollapalem village are existing in low area and electrical accidents are occurring frequently and the electrical lines are very nearer to the ground.
2. The Respondents 1,2 and 3 in their letter received in the Forum on 1.08.2016 have submitted that an estimate No: T.2015-03-05-21-01-034 for providing 4 to 5 poles for side as the existing poles are short poles and to avoid electrical accidents and the work was completed on 11.03.2016. The complainant has expressed his satisfaction over redressal of his grievance in his letter.

ORDER

In as much as the grievance of the complainant has been resolved by the Respondents to his satisfaction , the case is disposed off .

If aggrieved by this order, the complainant may represent to the Vidyut Ombudsman, Andhra Pradesh ,Flat No:401 ,4th Floor, Ashoka Chambers, Opposite to MLA Quarters ,Adarsh Nagar,Hyderabad-500063, within 30 days from the date of receipt of this order.

Signed on this, the 31st day of August 2016

Sd/-
Member(Legal)

Sd/-
Member(Accounts)

Sd/-
Chairperson

True Copy


Chairperson

To

The Complainant

The Respondents

Copy to the General Manager/CSC/Corporate Office/ Tirupati for pursuance in this matter.

